Sheet 1 Serial No. Docket No. 112740-393 37 CFR 1.501 INFORMATION DISCLOSURE STATEMENT Applicant: IN A PATENT Goose et al. (use several sheets if necessary) Group Art Filing Date **U.S. PATENT DOCUMENTS** Filing Date If Examiner's appropriate Class Subclass Initials Document Number Date Name 6,018,710 1-25-00 Wynblatt et al. AA ABACΑD ΑE ΑF AG ΑH ΑĮ ΑJ ΑK FOREIGN PATENT DOCUMENTS Translation Class Country Subclass Document Number Date No Yes 9-16-99 PCT WO 99/46920 AL AM ΑN AO ΑP AQ AR AS OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.) Platform SDK: Web Telephony Engine - About Interactive Voice Response , 2001, 2 pgs ΑT Platform SDK - Web Telephony Engine Start Page - Web Telephony Engine, 2001, 2 ΑU ΑV ΑW Date Considered 30 November 2004

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.